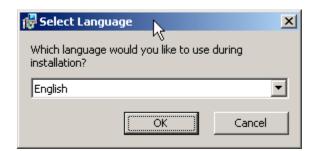
Getting connected to STARS

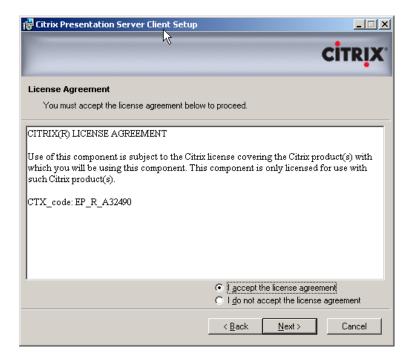
Go to the following URL and download the latest Citrix Client to your desktop.

http://www.dot.ca.gov/hq/traffops/permits/ica32pkg.msi

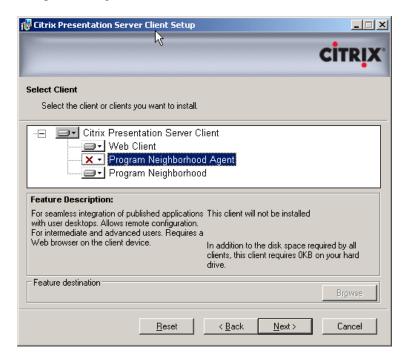
Run Ica32Pkg.msi from your desktop and following the next 10 screen shots.







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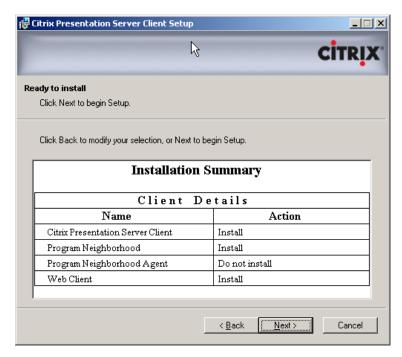
Right click on Program Neighborhood Agent and choose the bottom choice to not install it. There should be a red X next to Program Neighborhood Agent.













Go to the following URL and log in with your username and password. This will be case sensitive so enter it exactly as given to you.

https://stars.dot.ca.gov

Click "Yes" to accept the certificate when prompted. If prompted for access check the "allow full access" and "always on this computer" boxes.